

## About Me

I am a UX Designer with over **3.5 years of experience in web design**. I have a proven track record in improving usability and increasing Conversion Rate. I am confident in leading workshops and delivering presentations to gain stakeholder buy-in.

## Work Experience

*CEWE, Leamington Spa – UX Designer*

**January 2019 – Present**

- Improved usability of website through usability testing and depth interviews
- Increased Conversion Rate using A/B tests and heat maps
- United team around UX goals by delivering workshops and presentations
- Supplied user flows and wireframes to dev team for implementation

*CEWE, Leamington Spa, UK – Web Designer*

**January 2018 – December 2018**

- Developed a modular design system using HTML and CSS
- Supported marketing team with web assets and print work
- Directed product photo shoots to clearly communicate product features

*Freelance Designer, Melbourne AU*

**March 2017 – December 2017**

- Designed and built emails for the EDM team at The Just Group
- Designed website using Odoo as an ecommerce platform for Korb
- Produced three product brochures as well as other assets for Korb
- Designed ways to communicate vast amounts of data for Korb

*Attitude Design, Nottingham, UK – Junior Designer*

**March 2016 – Oct 2016**

- Delivered brand identity, marketing and web design artwork
- Worked on all stages of projects for conception to finishing artwork
- Participated in brainstorming sessions and workshops with clients

## Tools

Adobe Photoshop\*

Adobe InDesign\*

Adobe Illustrator

Adobe XD

Adobe Analytics

Adobe Target

ScreenFlow

Camtasia

Sketch\*

InVision

Hotjar

Atom

## Education

*Professional Diploma – UX Design*

**July 2018 – January 2019**

UX Design Institute /  
Glasgow Caledonian University

*Bachelor of Music – Music Performance*

**October 2009 – July 2012**

University of West London

*Higher Diploma – Music Performance*

**October 2008 – July 2009**

University of West London

*BTEC National Diploma – Fine Art*

**September 2006 – 2008 July**

Solihull Sixth Form College

## Skills

*Research:*

Usability Testing

Depth Interviews

Online Surveys

Analytics

Competitive Benchmarking

*Design:*

Interaction Design

Wireframing

Prototyping

User Flows

Information Architecture

*Coding:*

HTML5 (intermediate)

CSS3 (intermediate)

JavaScript (basic)

PHP (basic)